

# Jester's Computer Services NEWS

October 2009

## Special points of interest:

- GET THE BEST VALUE NOT JUST THE BEST PRICE!
- TOOLBARS CAN USE SYSTEM RESOURCES AND SLOW DOWN YOUR WEB SURFING EXPERIENCE

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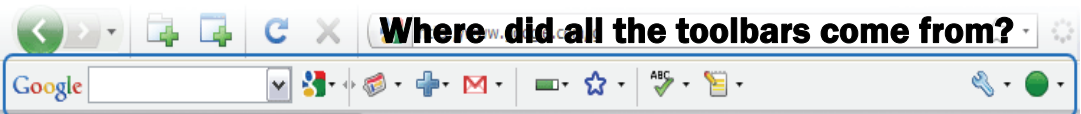
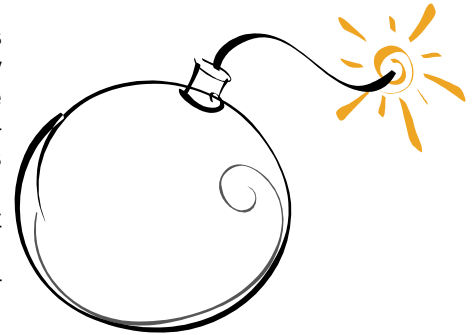
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## Is your operating system up to date?

For some of us we are either happy with our old computer, or a new one just isn't in the budget. But sometimes its good to ask the question, "how old is too old". Well today I am going to tell you just that. We still see computers that come into our shop that have Windows 95, Windows 98, Windows Millennium Edition, or Windows 2000. For those still running the operating systems mentioned above, read on to find out why they may be unsafe.

Microsoft continues to send out periodic updates for older operating systems to patch security holes and keep the system secure. The above mentioned operating systems are no longer receiving updates from Microsoft which means that any security holes are left open and will never be patched. For the user this means that any computer on an internet connection with those operating systems are extremely vulnerable for viruses and hacking.



We tend to notice when we open up a customers internet explorer that we can only see half the page due to the over-abundance of toolbars displayed at the top. Most of the customers that we ask say that they don't know how those toolbars got installed or how to get rid of them. One way to prevent installing unnecessary toolbars is to pay close attention when installing programs. Programs such as Java which is a legitimate program needed for most internet websites, automatically check to install toolbars unless the user unchecks the installation box.

NOTE: Some antivirus programs have toolbars that will alert you when a website is infected, It is not recommended to remove your antivirus toolbar.

There are several reasons to remove the excess toolbars you do not use.

1. Toolbars use of system resources such as memory
2. The use of toolbars takes up space and limits webpage viewing space
3. Toolbars sometimes have built in pop-up blockers which tend to block out things that you do want. If you don't know how to disable them, they can become a hassle.
4. Some toolbars are actually adware or spyware. This is especially true for smaller search engines such as "my web search". Toolbars offering special services like the ability to print out coupons is probably spyware.

If its too late and you already find your-self over encumbered by toolbars follow the steps below to remove the toolbar.

1. Click on start
2. XP USERS: Click on control panel (usually on the right side of the menu)  
Click add /remove programs (click on "category view" on the left if this icon is not visible)  
VISTA USERS: type programs in the search box and then click on programs and features in the area above the search box)
3. Find the toolbar in the list and click remove

**Side Note:**

If you find your self using system restore to bring your computer back to factory, be careful that you don't choose the wrong options. The system recovery console will remove any personal files such as music, pictures or documents.

If all else fails and your not sure leave it to the pros!

A factory install of windows is just \$89 \*

\*Additional charge of \$32.50 if you do not have the system disks..



**Don't buy just a PC, buy the customer service too!**

Anyone can go to a retail outlet and walk out with a computer. But, you may (like many people do) find yourself wishing you had the service to go along with your computer purchase. The economy is struggling and most consumers want the piece of mind and advantage of having someone to call if something goes wrong, especially something so expensive. When you purchase one of our custom computers you can rest assured that we will make sure that we will do everything we can to make your computer purchase as easy as we can.

Here are a few things that we do to make sure that you will be satisfied:

1. We know that you only want to pay for what you need. We will work with you to find out exactly what your needs are and get you the best **VALUE**, not just the best DEAL!
2. With our custom built systems you receive a one year warranty from US! That means that if something hardware related fails on your system you don't have to spend time and money shipping your computer away for who knows how long. You also don't have to worry about your data being erased unnecessarily.
3. We will copy or transfer your documents and settings for **FREE!** This service is normally \$65!
4. We don't mind answer a few questions like how to set up your computer or how to get your email. You wont get that service anywhere else!

**Check out the desktop systems we custom build!!**

- 1 YR PARTS AND LABOR WARRANTY (HERE IN STORE)
- 2.2 DUAL CORE (SPEEDS MAY BE HIGHER)
- 2GB 800MHZ MEMORY
- 500GB SATA HD
- XP HOME



**CLICK, CLICK ,CRASH**

As stated in previous issues hard drives can fail at any moment. Even some drives out of the box are no good. So how do you know your hard drive is failing? Here are a few things you can look for that may indicate hard drive failure:

- ⇒ Your computer is slow to respond and takes a long time for files to open that didn't use to take so long (other things can also cause this)
- ⇒ Your computer always does a disk error check when its rebooted
- ⇒ You hear your computer making funny noises such as clicking or grinding noises (noise comes from front part of computer not the back where the fans are located)

If your computer exhibits any of these signs we can do a simple disk error check which will tell us if the drive is still good or if the hard drive should be replaced. The disk error check is just 32.50 and can save you from loosing important data if its not too late.

**HOT LITTLE DUST BUNNIES**

Did you know that your computer needs to operate within a certain temperature range? If your computers cooling system becomes too dusty it may cause the fans to cease. If the system gets too hot it can cause damage to the delicate components inside. If your computer is shutting down and not coming back on right away or shutting back off you may need to blow your computer out. Keep your system cool by spraying it out regularly with a can of air. We have small and large cans available here in the store (DO NOT USE A VACUUM!!) We also spray your computer out when you receive a clean-up.